

Subject: Re: Baseline Service Agreement
From: Rita Moreno <rita.moreno@lacity.org>
Date: 03/07/2018 09:21 AM
To: Tara Devine <tara@venicebeachbid.com>
CC: "Scott, Rick" <rick.scott@lacity.org>, Eugene Van Cise <eugene.vancise@lacity.org>, Holly Wolcott <holly.wolcott@lacity.org>

Hi Tara,

Holly is out sick today. About this issue, I am aware that Miranda was working on this. Unfortunately, we don't have access to any documentation about what has transpired to date, nor the departments and staff members involved. We will follow-up with this so please share any other information you may have, and provide us with the BID's understanding of what those baseline services should be, specifically.

As for providing services to the BID's stakeholders, the baseline services should not have any baring on commencing. The city provides baseline services to all BIDs even though the amount and level have not been quantified. No BID has put their services on hold until this is determined, nor have your selected service providers been unwilling to render their services to other BIDs until such time as the information is obtained. I recommend you begin providing services.

On another note, the BID committed to submitting the 2nd, 3rd and 4th Quarter Reports and a current financial report by the end of February. The BID is out of compliance. Please submit the past due reports by the end of this week.

Thank you.

Rita

On Wed, Mar 7, 2018 at 7:30 AM, Holly Wolcott <holly.wolcott@lacity.org> wrote:

----- Forwarded message -----

From: "Tara Devine" <tara@venicebeachbid.com>

Date: Mar 6, 2018 7:14 PM

Subject: Baseline Service Agreement

To: "Holly Wolcott" <Holly.Wolcott@lacity.org>, "Shannon Hoppes" <shannon.hoppes@lacity.org>

Cc:

Holly:

Sorry to bug you about this, but we requested a Baseline Services Agreement from the City well over a year ago and have followed up twice since. I know

Miranda submitted the initial request (I think to BPW) when we originally requested it, and I know she followed up as well. I also mentioned this to council office staff last month.

RAP will also be a big part of our Baseline Service Agreement due to OFW (Boardwalk.)

As we prepare for launch, our service providers (Chrysalis and Allied Universal) are really concerned that we don't have this document yet.

If there is anything you can do to help unstick and expedite this, I would deeply appreciate it!

Warmest regards,
Tara

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Rita Moreno
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